او	大葉大學	96季	年度轉學招生	考試試	題	纸
學	部別: 日間部/第二部/ 進修學士班/四技	年級	考 試 科 目 (中文名稱)	考試日期	節次	備註
资讯了对于	Din ZX	=	質訊管理	7月31日		P. 1/2

註:考生可否攜帶計算機或其他資料作答,請在備註欄註明(如未註明,一律不准攜帶)。

- ◆ 千萬注意:絕不可於本試題卷作答,請作答於所附之正式答案卷
- **♦** T/F & Choice (90%) Fill in Blanks (10%)
- ◆ 是非與選擇題(90% 每題3分) 填空題(10% 每題2分)
- 1. Management-level systems keep track of the elementary activities and transactions of the organization.
- 2. Globalization and information technology bring no threat to domestic business firms.
- 3. Order processing and payroll are functions of the TPS.
- 4. Routine reports, simple models, and low-level analysis are processing characteristics of a DSS.
- 5. To benefit from new technologies, the organization must be aware of, and be open to, the influences of information systems.
- 6. The term "bureaucracy" was first defined in China by the Mandarins.
- 7. Information systems help managers identify external changes that might require organizational response.
- 8. Information technology increases the cost of market participation.
- 9. As firms grow in size and scope, agency costs always decrease.
- 10. Foreign trade, both exports and imports, accounts for more of the goods and services produced in Japan than in the United States.
- 11. Information is data that have been shaped into a form that is meaningful and useful to human beings.
- 12. Professionals and staff managers are the primary users of a TPS.
- 13. MIS primarily serve the functions of planning, controlling, and decision making at the management level.
- 14. A value Web is more customer-driven than the traditional value chain.
- 15. Developing a new product is an example of a business process.
- 16. Computer literacy requires a broad-based understanding of the ways in which computers form a digital organization.
- 17. Integrating different systems is extremely time consuming and complex.
- 18. Information systems help managers identify external changes that might require organizational response.
- 19. Organizations are using information systems to coordinate activities and decisions across entire industries.
- 20. Hierarchy and organizational levels disappear in a digital firm.
- 21. Referencing global system configuration, networked systems are those in which each foreign unit designs its own unique solutions and systems.
- 22. Feedback is output that is returned to the appropriate members of the organization to help them evaluate or correct input.
- 23. To benefit from new technologies, the organization must be aware of, and be open to, the influences of information systems.
- 24. The interaction between information technology and organizations is influenced by:
 - a. organizational structure.
 - b. standard operating procedures.
 - c. politics and culture.
 - d. environment and management decisions. e. All of the above
- 25. Which of the following are types of enterprise applications?
 - a. enterprise systems
 - b. supply chain management systems
 - c. customer relationship management systems
 - d. knowledge management systems e. All of the above

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- 26. The interaction between information technology and organizations is influenced by:
 - a. organizational structure.
 - b. standard operating procedures.
 - c. politics and culture.
 - d. environment and management decisions.
 - e. All of the above
- 27. Which of the following is an example of a professional bureaucracy?
 - a. Fortune 500 firm
 - b. School system
 - c. Midsize manufacturing firm
 - d. Small start-up business
 - e. Consulting firm
- 28. Strategic-level systems:
 - a. monitor the elementary activities and transactions of the organization.
 - b. support knowledge and data workers in an organization.
 - c. support the monitoring, controlling, decision-making and administrative activities of middle management.
 - d. support long-range planning activities of senior management.
 - e. support financial and resource planning activities.
- 29. DSS systems explicitly include:
 - a. predefined solutions for problems.
 - b. coordination through diverse knowledge workers.
 - c. online access to the current business environment.
 - d. user-friendly software.
- e. All of the above
- 30. Organizations rebuilding some of their key business processes on Internet technology are finding that:
 - a. their business processes are simpler.
 - b. they are much flatter.
 - c. they need fewer employees.

	, by technical definition, is a stable, formal, social structure that takes
resources from the	environment and processes them to produce outputs.
A(n)	is a specialist who translates business problems and requirements to ments and systems, acting as a liaison between the information systems department organization.
*	
A(n)	is the senior manager in charge of the information systems function
· / 	
in the firm.	supports the long-range planning activities of senior management.

Answer Bank: organization, collaborative commerce, strategic-level system, knowledge management systems, chief information officer, supply chain management systems, centralized system, systems analyst